

Flexiroof Privacy Policy

Last Updated: 12.12.2025

Flexiroof is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information when you visit our website.

By accessing and using our website, you agree to the collection and use of information in accordance with this policy.

1. Information We Collect

We may collect certain information when you visit our website:

- **Usage Data:** We may automatically collect information such as your IP address, browser type, operating system, and the referring website you came from.
- **Tracking Data:** We may collect information about your website usage through cookies and similar tracking technologies.
- **Voluntarily Provided Information:** We may collect personal information you provide to us directly, such as your name, email address, or phone number when you contact us or request our services.

2. How We Use Your Information

We use the information we collect for various purposes, including to:

- Analyze website traffic and user behavior
- Improve our website and services
- Personalize your website experience
- Respond to your inquiries and provide customer support
- Send you marketing communications (with your consent)

3. Data Sharing and Disclosure

We may share your personal information with third-party service providers who assist us in operating our website and business. These may include:

- Analytics providers
- Marketing platforms

We ensure these third parties have adequate data protection measures in place to protect your information.

We will never sell your personal information.

4. Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, alteration, and destruction. However, please be aware that no method of transmission over the Internet or method of electronic storage is 100% secure.

5. Cookies and Tracking Technologies

We use cookies to enhance your website experience. Cookies are small files stored on your device that help us analyze website traffic and personalize content. You can disable cookies in your browser settings, though this may affect the functionality of our website.

6. Your Rights and Choices

You have rights regarding your personal information:

- **Access, Correction, or Deletion:** You have the right to access, correct, or delete your personal information that we hold at any time.
- **Opt-Out of Marketing:** You can opt out of receiving marketing communications from us at any time.

You can exercise these rights by contacting us using the details below.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any significant changes by posting the new policy on this page and updating the "Last Updated" date.

8. Contact Us

If you have any questions about this Privacy Policy, please contact us:

- **By email:** contact@flexiroof.com
- **By phone:** 02041367237
- **By mail:** 136 Ilam Rd, Christchurch